

JD for Business Analyst.

1. Excellent Knowledge of the Billing System.
2. Able to design reports and forms in the Billing System (Invoice, Statement, GL).
3. Able to troubleshoot, Configure, apply patches and upgrade the Billing System.
4. Provide Training to Local Staff
5. Configure, Change existing or implement new billing plans (Data, Voice, ISP Service, SIP)
6. Test all Plans for pre-paid and post-paid before it is activated.
7. Work closely with the CEO, Customer Care, and Marketing Team, Technical Team for Plan Launch.
8. Analyze the impact of the new promotion and provide weekly reports to management. This will include Plan only or Hardware promotion.
9. Document any Changes to the Billing System.
10. Manage the Customer Loyalty Program.
11. Configure and Test IP Phones (SIP) and SIM Handset.
12. Any other duties assigned by the CEO related to Billing System.

Apart from above requirements candidate who can join within 30-45 days, Comfortable for International deployments(Can work onsite for 1 year Plus) Comfortable with Non-Vegetarian food, specially ,sea food.

Please feel free to call in case you want to discuss anything on JD,